

April 18th, 2025

To Our Valued Patients and Families of DMG Children's Rehabilitative Services:

It is with heavy hearts that we share an important update regarding the future of District Medical Group (DMG) Children's Rehabilitative Services (CRS) Multi-Specialty Integrated Clinic.

After extensive evaluation, and with deep respect for our mission and the community we serve, we have made the difficult decision to permanently close the CRS clinic as of Friday, July 18, 2025.

Please know this decision was not made lightly. Due to the changing nature of healthcare and variables outside of our control, we can no longer sustain these services. It has been a genuine privilege and sincere honor to serve so many Arizona families over the years.

Our CRS providers are committed to providing medical care for you and your loved ones until Friday June 27, 2025. We will be working with all our valued families during this time to ensure continuity and continuation of care with the many high-quality options for service across the Valley. Please see below for important dates and information regarding your care.

- The last day patients will be seen is Friday, June 27, 2025, however our clinic will remain open through Friday, July 18, 2025, to assist with transfer of care coordination. You can reach a CRS team member at 602-914-1520.
- We strongly encourage you to begin the process of transferring your care to another provider or care setting. We suggest that you contact your insurance plan or use their provider directory to assist with seeking a new provider.
- For current prescribed medications from our office, we will be able to provide a prescription refill for up to the next 30 to 90 days, as deemed appropriate by the provider.
- Your medical records are confidential and will automatically remain with DMG, as the custodian of records. A copy of your medical records can be transferred to another doctor or healthcare facility, released to you or another person you designate, only through your expressed written permission and authorization.
- Enclosed, please find a copy of our Medical Records Release Authorization Form. You can contact our clinic or access your patient portal to obtain your records. After July 18, 2025, you can contact our DMG corporate office, where we will be happy to further assist, phone number: 602-470-5000.

It has been a privilege to walk alongside you in your healthcare journey. Serving you and your loved ones has meant more to us than words can fully express. On behalf of the entire DMG team, thank you for your trust and the opportunity to be part of your lives. We wish you all the best for your future health.

Sincerely,

Troy Nelson, MD
Medical Director
Children's Rehabilitative Services
District Medical Group