If you need a ride to DMG Children’s Rehabilitative Services (DMG CRS) for your appointment, your AHCCCS Complete Care (ACC) plan will provide it. **Remember to do the following to prepare for your ride to DMG CRS:**

- Try to call 72 hours before your appointment to schedule your ride.
- If you have a car seat, bring it.
- If you need a wheelchair van, tell them.
- Write down confirmation numbers, if provided.

Below are the telephone numbers to call for each insurance plan to ask for a ride to DMG CRS.

- **Arizona Complete Health:** uses Medical Transportation Brokerage of Arizona (MTBA), *(888) 788-4408*
- **Banner University Health Plan:** *(800) 582-8686*
- **Health Choice AZ:** *(800) 322-8670*
- **Mercy Care Complete Plan:** *(602) 263-3000*
- **Molina Complete Care:** *(800) 424-5891*
- **United Healthcare Community Plan (UHCP):** *(800) 348-4058*

American Indian Health Plan (AIHP) members will be able to use contracted transportation vendors. Please contact the assigned service unit/clinic or tribal contact to schedule a ride. Members can still come to the DMG CRS but will use local AIHP contracted transportation.

*If you have other questions regarding the information contained in this update, please contact ACC Provider Customer Service Center at *(866) 796-0542.*

*Above information effective October 1, 2021, and subject to change. Please contact your health plan for more information.*