

AHCCCS Complete Care

If you need a ride to DMG Children's Rehabilitative Services (DMG CRS) for your appointment, your AHCCCS Complete Care (ACC) plan will provide it. **Remember to do the following to prepare for your ride to DMG CRS:**

- Try to call 72 hours before your appointment to schedule your ride.
- If you have a car seat, bring it.
- If you need a wheelchair van, tell them.
- Write down confirmation numbers, if provided.



Below are the telephone numbers to call for each insurance plan to ask for a ride to DMG CRS.

- **Arizona Complete Health:** uses Medical Transportation Brokerage of Arizona (MTBA), **(888) 788-4408**
- **Banner University Health Plan:** **(800) 582-8686**
- **Health Choice AZ:** **(800) 322-8670**
- **Mercy Care Complete Plan:** **(602) 263-3000**
- **Molina Complete Care:** **(800) 424-5891**
- **United Healthcare Community Plan (UHCP):** **(800) 348-4058**

American Indian Health Plan (AIHP) members will be able to use contracted transportation vendors. Please contact the assigned service unit/clinic or tribal contact to schedule a ride. Members can still come to the DMG CRS but will use local AIHP contracted transportation.

If you have other questions regarding the information contained in this update, please contact ACC Provider Customer Service Center at (866) 796-0542.